

Program Leadership Services

With the challenges of today's struggling economy, it is more crucial than ever for companies to successfully complete critical IT projects that have can provide high value to the business and are viable. Companies need to clearly distinguish those projects that have the highest business priority and probability of success from those that do not. Sufficient resources need to be allocated to the most critical projects to ensure success and low value, problematic projects need to be stopped. Performing this analysis requires cooperation from IT and business management and objective analysis from experienced program managers.

ITR's experienced consultants have deep program management experience and the expertise to objectively assess key projects for their value and potential for successful completion. We have developed processes to assist clients in successfully delivering critical project results on time and within budget.

Description:

ITR has three core services for improving program leadership as illustrated below.



1. Program Management & Oversight

ITR's principal consultants are experienced Program Managers that can provide overall Program leadership, management, and resources that can assist in setting up and running effective Program Management Offices (PMOs). An effective PMO is a critical management tool for ensuring successful project delivery. It establishes the right processes, tools, resources, controls, and governance that are required to support multiple projects and ensure an integrated solution.

2. Quality & Risk Management

Conducting quality reviews at key project development points is a best practice for successful project delivery. ITR partners with our clients to conduct in depth and objective program quality & risk management reviews at key program milestones. Our primary goal is to increase the probability of success for our client's projects. We also assist our clients in developing these capabilities within their own organization.

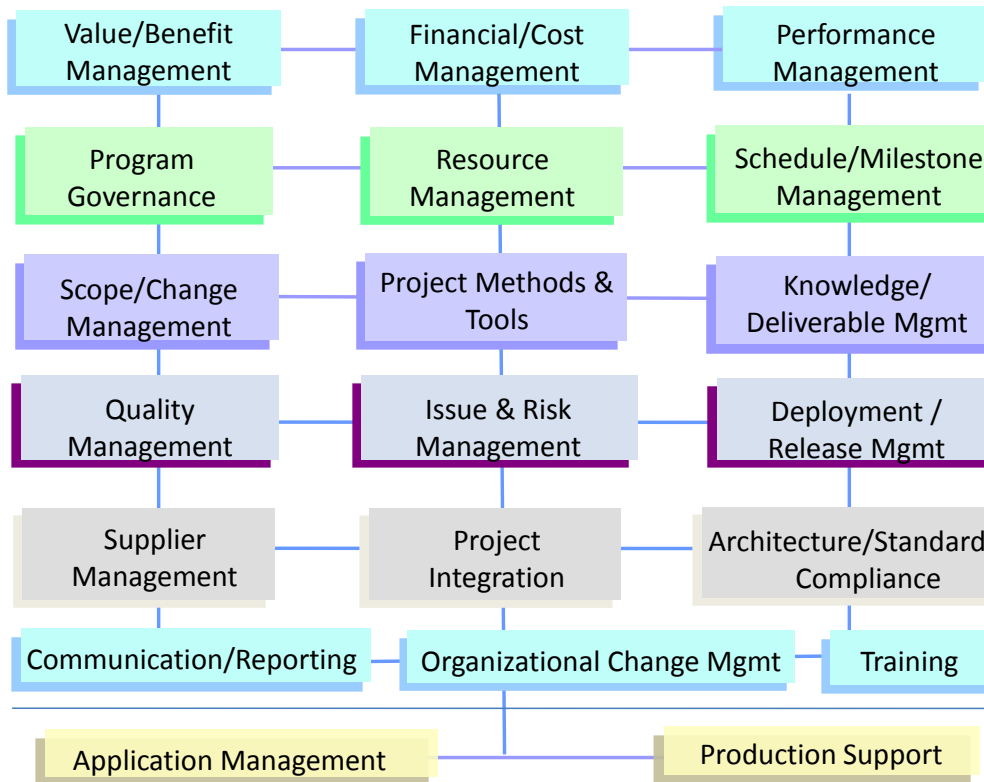
3. Project Rescue

At times a company is in the midst of a delivering a critical project that is stalled – behind schedule, overrunning budgets, suffering performance problems. Such projects require an intervention by qualified, expert, objective experts. ITR has a proven methodology for helping our clients assess and rescue large, complex IT-enabled business transformation programs/projects.

How We Can Help:

IT organizations often have pockets of successful project delivery. This typically results from a few skilled project managers who can deliver results, but the overall capability is not institutionalized and numerous projects fail to meet their goals. ITR has the processes, tools, and experts to assist in providing program leadership support to our clients as described above.

We have found that a comprehensive approach to program management is required for developing program leadership proficiency. Figure 1 describes the various PMO components. One of the most critical components to get right is program governance, so key decisions that are required throughout the project development and deployment process are made in a timely manner so the team can make progress through the project plan.



Why IT Renaissance:

ITR is uniquely qualified to help you improve your program leadership and execution.

- We have years of experience dealing with the complexities and realities of managing large, complex IT programs.
- Our consultants have worked on both sides of the desk - in senior IT management roles and in consulting firms.
- We have in-depth knowledge and understanding of how to set up an effective PMO and developing IT governance.
- We have a proven methodologies, frameworks, and tools that will enable us to quickly focus on the right opportunity areas.
- We are objective and independent – we don't sell hardware, software, outsourcing or off shore services
- We have a track record of facilitating program leadership initiatives and successful project execution.